

# The Answer to Your Inner-City Pickup & Delivery Needs



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### The Complete Line

Since 2006, Forward Air Complete (FAC) has served as your single source of final mile delivery. Our door-to-door service offers our customers extensive reach & flexibility to provide you with the most robust network in the market to leverage your business.

Just as you have trusted FAC for regional & cross-country deliveries, you can also enjoy the same seamless service to/from cities in your immediate area through the newest addition to the FAC line: Local2Local.



### At the Local Level

When you use FAC Local2Local as your inner city pickup & delivery provider, you can be confident in knowing that your goods are in the best hands in the industry.

Local2Local is an intra-market pickup & delivery service customized for your area. Like our core FAC system, Local2Local shipments are booked the same way, but within Zones A-C in your area, excluding Mexico.

*Providing the Highest Level of Service.  
Delivering Above and Beyond Expectations.*

### How It Works

- Gain access to Local2Local through our automated process on Premier at ForwardAir.com
- Choose an appointed Pickup & delivery by zip code-to-airport, vice versa and/or zip-to-zip
- Check that your selected zip codes are within zones "A" - "C"
  - If you need a shipment delivered outside of Zone C, please contact CMG (Complete Management Group) at **800.901.3603**
- Same day PU&D's must be booked by 0600 with freight ready time by/before 0700
- Local shipments booked after 1400 will be scheduled for next day PU&D with 1700 arrival time
- Appointments are available
- Track your shipment and receive your POD online

**\*\*View a step-by-step tutorial that will guide you through the L2L booking process on Premier\*\***

### Your Local Benefits

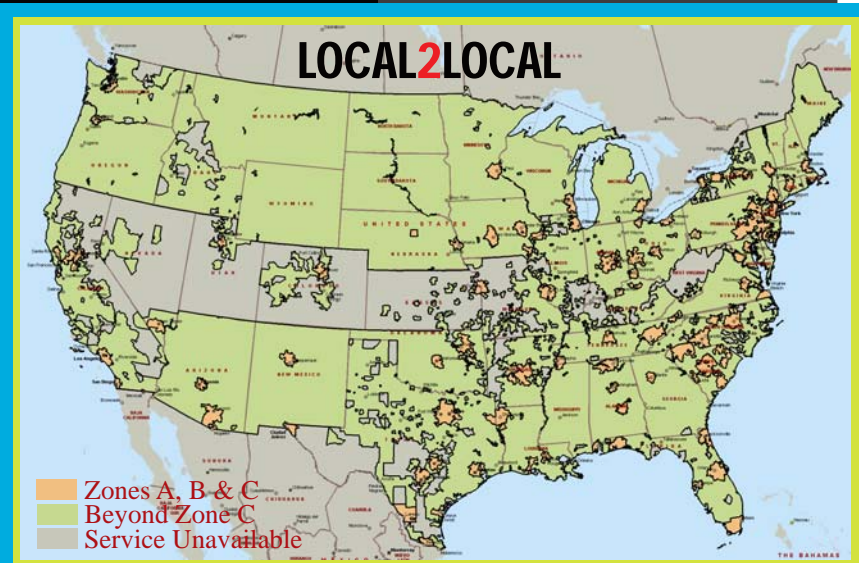
*Enjoy all the perks of Forward Air Complete, but on the local level and on your local lanes*

- **Late Booking** - Book as late as 0600 and have your product picked up and delivered same day.
- **Friendly System** (Premier Site) - Easy to use, allowing local/nationwide moves through the network.
- **One Source** - Online quoting, booking, tracking, shipment status, electronic POD & EDI- just for you.
- **One Invoice** - A single invoice for your pickup & delivery and you're done.
- **Market Variety** - Assign PU&D from any company within your local market (areas A-C).
- **Array of Trucks** - From vans to 53' vehicles, we move your heaviest & widest loads (varies by market).
- **You're Never Alone** - Our supportive staff is focused on a single goal - exceptionally serving you.
- **Daily Sweeps** - Be assured your shipment will not be left behind.
- **You Choose** - Have the ability to choose your pickup & delivery time.

This list only touches the surface of what Local2Local has to offer. If you would like to know how to get started shipping through our FAC Local2Local cartage service, call your local Forward Air Terminal Manager or Area Sales Manager for a more detailed description.

### Take a Load off your Mind

Let us move your freight with speed and care.  
Book Local2Local today!



#### Contacts:

www.ForwardAir.com  
Complete Management Group  
800.901.3603

Thank you for choosing **Forward Air**.

*Move Forward...*